AGENDA

SELECT COMMITTEE - DEMENTIA

Wednesday, 16th March, 2011, at 1.30 pm		Ask for:	**Christine Singh/Sue Frampton**
Bewl Room, Sessions House, County Hall Maidstone		Telephone	**01622 694334/694993**

Tea/Coffee will be available before the meeting

Membership
Mrs T Dean (Chairman), Mrs A D Allen, Mr D L Brazier, Mr A R Chell, Mr L Christie (co-optee), Mr J D Kirby, Mr S Manion, Mr K H Pugh and Mr A Sandhu, MBE

UNRESTRICTED ITEMS

(During these items the meeting is likely to be open to the public)

1.30-2.30 pm **Naomi Hill** - Policy Officer - Kent Adult Social Services (KCC) (Pages 1 - 2)

2.30-3.30 pm **Panel** (Pages 3 - 4)

Irene Jeffrey, Chief Executive, Crossroads WK., **Claire Bateman**, Alzheimer's Dementia and Adult Family Support Officer, Swale and Canterbury Carers Support (confirmed), **Kate Gollop** Volcare (confirmed) TIMESLOT TBC, **Tanya Stephens**, Carer Support worker, WL NHS Carers Support Project

3.45-4.30 pm Oliver Mills - Managing Director, Kent Adult Social Services (KCC) (Pages 5 - 8)

EXEMPT ITEMS

(At the time of preparing the agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public)

At the end of the public session, Members of the Committee should remain in the meeting room for 20 minutes for summing up

Peter Sass
Head of Democratic Services and Local Leadership
(01622) 694002

Tuesday, 8 March 2011

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Themes & Questions – Naomi Hill, Policy Officer, Kent Adult Social Services (KASS)

1. Could you please outline briefly your role and responsibilities within KASS with regard to dementia-related services?

2. How are services for carers in Kent co-ordinated across the various providers? What joint commissioning takes place or is planned?

3. Did the carers surveys in 2008 and 2010 highlight any particular issues for carers for people with dementia?

4. Could you please outline the situation with regard to Carers' Grants and how this could impact on services for carers?

5. Could you comment on progress since the Carers Select Committee in 2007 and in particular on the Carers' Card and emergency responses?

6. How are carers within KCC supported?

7. What is the current assessment process for carers – what are eligibility criteria and what, if any, changes are likely?

8. Respite is an issue of key importance to people with dementia and their carers – please could you outline developments around this and the short breaks policy? (What has been the reaction of carers consulted about the new policy?) How are services balanced between planned and emergency respite?

9. People who are not eligible for community care services (i.e. self funders) may still require information, advice and guidance – if KASS are approached in this regard – what should happen?

10. Could you please comment on needs mapping for carers and the types of service developments planned to address gaps in service that have been identified – where are these gaps and are they geographical – or in terms of the type of service provided?

11. Could you please tell us how quality assurance within care management is being promoted and how poor practice is identified and addressed?

12. Based on your own experience, what kinds of services for people with dementia and their carers should we be aspiring to in the future?

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Themes & Questions - Dementia Carers' Support Panel

Irene Jeffrey, Chief Executive, Crossroads West Kent
Claire Bateman, Alzheimer's Dementia and Adult Family Support Officer, Swale and Canterbury Carers' Support
Kate Gollop, Volcare
Tanya Stephens, Carer Support Worker, West Kent NHS Carers' Support Project

(Written evidence has been requested from Ron Alexander, Chief Executive of Carers Frist and Tricia Cole, Carers' Support Dover District and Thanet who are now unable to attend the hearing.)

1. Could you each please give a brief introduction to your organisation's services with regard to dementia, and your own role? How are people referred, how many people do you currently support and do you have capacity to meet the needs of those people who are referred?

2. How is your organisation funded and what impact, if any will the current financial constraints have upon your services? What is the cost of your service to the person with dementia/carer and what is the impact of this on various groups of people e.g. those receiving social care, self-funders?

3. If a person has undiagnosed dementia – what are the implications for accessing services and support for either themselves or those that support them?

4. What have you learned about younger onset dementia and the specific needs of families and carers – are appropriate services available – if not, what is required?

5. In your experience of supporting carers for people with dementia, what are the issues around a carer being able to look after his or her own health needs?

6. We have the Carers Card as a back-up in the event that a carer is unable to provide their usual support but what about people who live alone – what is in place, or should be in place for them?

7. Is there anything about the way local authorities provide information or services that is not helpful, or for example, is not mindful of addressing the stigma that some people believe is attached to dementia?

8. The NHS have just launched a national dementia awareness campaign which focuses on getting an early diagnosis – is this the right message – what else needs to be got across and to whom?

9. From your experiences in providing support and knowledge of the issues of most concern to people with dementia and their carers, where are the gaps and what could be done to address them?

10. Are there any other issues that you feel the Select Committee should address?

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Dementia Select Committee

A vision for adult social care: Capable communities and active citizens

Published by the Department of Health on 16 November 2011, ‘A vision for adult social care: Capable communities and active citizens’ sets out the Coalition Government’s plans for the reform of social care.

It promotes the ‘big society’ and a much greater role for communities in supporting people who require care. It includes plans for one million people to have personal budgets by 2013, including carers, who are acknowledged as 'the first line of prevention', and this is supported by £400 million over the next four years for carers' breaks.

The seven core principles of the vision are:

Personalisation - All eligible people should have personal budgets, preferably as direct payments and information about care and support is available to people who self-fund as well as those who are eligible for care.

Partnership - Care and support should be delivered in partnerships between individuals, communities, voluntary and private sectors, NHS and councils.

Plurality - There is diverse service provision to meet the variety of people’s needs.

Protection - There are sensible safeguards against the risk of abuse or neglect but people’s freedoms should not be limited.

Productivity - Local accountability will drive improvements and innovation leading to greater productivity and high quality care and support. There will be greater transparency and accountability; information on agreed quality outcomes will be published.

People - Everyone providing care and support; care workers, nurses, occupational therapists, physiotherapists and social workers, as well as carers and people who use services will be involved in making the ‘vision’ happen.

Further reports on the reform of social care in England are expected later on this year and the new social care reform bill is expected early next year.

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Themes & Questions – Oliver Mills, Managing Director, Kent Adult Social Services (KASS)

1. Could you please comment on the impact of demographic change in Kent on the demand for services to support people with dementia and their carers.

2. The Kent & Medway Mental Health Joint Strategic Needs Assessment does not include dementia, could you comment on the way strategic needs in relation to dementia across both East and West Kent are assessed.

3. How well have local authorities across the country responded to the implementation of the National Dementia Strategy – what can we learn from them and is Kent leading on any aspects?

4. Currently, the main providers for NHS dementia services are KMPT which includes memory clinics where diagnoses of dementia are carried out. KASS commission services primarily from the P&V sectors – what is your view about these arrangements and how do you envisage them changing in the future?

5. Could you please comment on KCC's involvement in the QIPP programme (Quality Improvement, Productivity and Prevention). What are the implications of there now being a Social Care Lead (Anne Tidmarsh)?

6. What opportunities could be opened up by close collaboration between Kent County Council and the GP practices in Kent who are among the first wave of the Pathfinder Programme (regarding local management of budgets and commissioning of services for patients)? What is already in place in this regard?

7. What role, in your view, could KCC play in empowering communities to embrace and support people with dementia and those who care for them?

8. What role could KCC play in helping to raise the level of dementia-awareness that exists among professionals as well as the general public.

9. In November, the Coalition Government set a target for councils to offer personal budgets to a million social care service users by 2013 as part of its vision for social care. What is your vision for services for people with dementia and their carers over the next 10-20 years – where do you feel efforts and funding should be directed in order to achieve the best outcomes?

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